

VIDEO COUNSELING

Professional Christian video counseling services for individuals, couples, and families in their homes or in another agreed-upon location—depending on what is most appropriate.

More About Video Counseling

Christian Family Solutions is committed to providing counseling services to individuals and families in the manner that best serves their needs. Our secure online video counseling provides access to services by removing obstacles to care such as:

- lack of transportation to a clinic
- limited access to Christian counseling in your area
- medical conditions
- inability to find a bilingual counselor

This service is also available for those who simply prefer the convenience of meeting with a counselor through a secure video connection.

Equipment Needed

- A computer, tablet, or mobile device
- An attached or integrated web camera
- A reliable Internet connection
- An attached or integrated microphone and speaker

Contact us to get started
800.438.1772
assistance@wlcfs.org



Who will be part of the counseling session?

Your session will include you and your counselor. In the event that support is needed with equipment or other technology issues, your permission will be asked to allow our support staff to enter a session.

Your counseling session is confidential and private. As in a face-to-face session, you are welcome to have additional participants with you at your end—we simply ask that you introduce them and make sure they are visible on the screen.

What about privacy?

As with a face-to-face counseling session:

- No one may record the consultation without written consent by all involved.
- We will keep a written record of the counseling session, and this will go in your clinical notes.
- Sessions are conducted through a secure, encrypted connection, but as with any counseling session, there are limits to confidentiality, which are listed in the Informed Consent.

What about cost?

Many insurances plans are covering services through video (also called telehealth). Private pay arrangements are also available.

Video counseling is provided in states where we have licensed providers. See our website for a list of locations, or contact us by phone for more information.



www.ChristianFamilySolutions.org

262.345.5560 • 800.438.1772